



SUCCESS STORY

OPERATIONALIZING DATA TO ENABLE REAL-TIME MANAGEMENT AND CONTROL

With Arcstone's solutions, a global medical equipment manufacturer is equipped with extensive reporting tools and intelligent solutions to improve their operational efficiency and customer services.

Challenges

Real-time capturing and analysis has been paramount in the manufacturing industry, this is especially so for a global medical equipment manufacturer. Our client required extensive reporting tools, mobile deployment of solution, and intelligent service tracking needed to improve operational efficiency and customer service.

Our Solutions

By working closely with the client, our software team understood and focused on the demands and needs of the end-users of the solution to maximize user convenience. As such, the client was able to benefit from a top-class solution within a short deployment time frame of five months.



Customized Reporting Tools

Cut down on weeks of man-hours spent searching through poorly organized databases.



Integrated with Touch-pads and Mobile Devices

To provide on-the-go access to conduct on-site maintenance



Immediate Response to Real-time Alerts

Allow clients to react and process critical information such as temperature



Communication Unit

Set-up between management and engineers to set work orders and improve quality of correspondence.



Analytical Tools

Read and perform statistical calculations for process optimization and preventative maintenance

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